

## **American-Canadian Genealogical Society**

### **Special Electronic Vote of December 17-December 23, 2002**

RE: **ISP Replacement**, as discussed at the December 12, 2002 Board of Directors Meeting. For the record, a copy of the e-mail relaying the details researched by Bob Paquette, and his recommendation for going with AT&T DSL is attached.

Dec. 17, 2002 9:08 PM Lucie LeBlanc-Consentino votes "yes" for AT&T

Dec. 18, 2002 1:36 AM Amber Beland votes "yes" for AT&T

Dec. 18, 2002 6:32 AM Diane Thibault votes "yes" for AT&T

Dec. 20, 2002 4:55 PM Bob Paquette notifies the Board members ( with a copy of the AT&T e-mail attached ) that the DSL line is on its way, but that the one being delivered by UPS from Verizon is in error. He also reports that the correct one from AT&T will also be delivered. DONE DEAL !

Dec. 22, 2002 8:59 PM

Board members were informed that I had tallied only 4 affirmative votes, that we needed more before acting, and inquired if I had missed something !

Dec. 22, 2002 9:31 PM Julie Smith votes 'yes' for AT&T

Dec. 23, 2002 12:18 AM Paul Lambert e-mails to say he gave "his response direct to Bob last Thursday at the office".

Dec. 23, 2002 9:43 AM Gerry Lalonde votes 'yes' for AT&T

Dec. 23, 2002 4:25 PM Larry Autootte votes "yes " for AT&T

Respectfully submitted,

Norma Boyce #7655  
Recording Secretary  
American-Canadian Genealogical Society

**Herb and Norma Boyce**

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**From:** "Herb and Norma Boyce" <h-n-boyce-sr@attbi.com>  
**To:** <Board@ACGS.org>  
**Sent:** Saturday, January 04, 2003 3:48 PM  
**Attach:** ACGS Board Electronic Vote Dec. 17-23, 2002.doc  
**Subject:** Electronic Vote of Dec. 17-23 RE; Replacement of ISP

Ladies and Gentlemen,

In order for ELECTRONIC VOTING to work properly, there are certain rules we MUST follow. As a group, we appear to be unable, or unwilling, to do that! Therefore, regrettably, I will request at the January 9, 2003 ACGS Board of Directors meeting that we eliminate ELECTRONIC VOTING.

I don't have to remind you, that the Board of Directors of ACGS is criticized for the smallest little thing. The slightest ruffle of some feathers brings the whole henhouse down. People trying to do good work by improving things at the ACGS, with no personal gain or recognition expected, constantly run afoul of those that are nurturing egos and patting themselves on the back-many times, for not doing a damned thing, except running at the mouth. Some seem to lose sight of the big picture - that we all volunteer to help the organization known as the **AMERICAN CANADIAN GENEALOGICAL SOCIETY!**

That having been said, if we, as the Officers and Directors, can't respect and follow proper procedure (RULES) in our official capacities, we are asking for IT - and we deserve to be criticized! Remember, we were voted into office, and, as such, accepted a fiduciary responsibility to the membership to do **THINGS RIGHT!** Need I remind you that inability, or unwillingness, to do this could lead to the downfall of the organization! I don't want to see that. DO YOU?

If you are at a loss as to why I'm on the SOAPBOX, please look at the details of the voting on the ISP replacement issue attached. We didn't all vote, or vote properly, and we didn't have a quorum before action was initiated. Please, please, please - I don't want the records of our society to reflect this type of action. Do YOU?

Sincerely,

Norma Boyce # 7655

## Herb and Norma Boyce

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**From:** "Bob Paquette" <bobpaquette@attbi.com>  
**To:** <board@acgs.org>  
**Sent:** Tuesday, December 17, 2002 6:23 PM  
**Subject:** New ISP

Subject: New ISP

Here is the breakdown on our search for a new Internet Service Provider. Basically there are four choices of which two are immediately eliminated.

On their website Earthlink says they do business in our area. But when I called them I was told that indeed they did not service the Manchester area.

Next is AT&T offering cable service, and they stated they could do it no problem. They are currently running a promotion on free installation and a rebate on the modem. I inquired as to rates and it would be \$99.00 per month for a business. I thought that to be a bit pricy.

Two down.

Next I went the DSL route (Digital Subscriber Line). This would involve converting our second line 624-8843 to DSL. We would have dial tone as we normally would and also constant internet access via a DSL modem. Both AT&T and Verizon offer DSL service to our area. And both are offering free installation.

AT&T sends you an installation kit and it's a do it yourself project. The monthly fee is \$54.95. The down rate is 628k and the up rate is 128k (that's kilobits per second and is a reference to the speed of the line).

Verizon also sends you an install kit which they charge you \$200. but you get a \$200. rebate so that's a wash. They are offering the first month free with a monthly fee of \$69.95. However if we select Verizon as the long distance carrier, we get a 15% discount which brings us down to \$59.50. The down rate for Verizon is 756k and the up rate is 128k. So for \$4.50 they are giving you a little extra bandwidth, but I don't think you would ever notice it.

The wiring in the building is no problem as it is all category three wire. Cat 5 would be better but what we have is quite adequate as DSL will run on regular phone wire no problem.

So right now AT&T is cheaper by a little bit. It will take us between 13 & 14 months to make up the free month that Verizon is offering. Will there be a change in rates in the next year or so? Your guess is as good as mine. The only other consideration is maintenance; Verizon owns the lines and will use their own wire. AT&T will rent the line from Verizon. In fact it will be a Verizon guy that makes the wire good to the building. If it goes bad it will be Verizon who fixes it. I can almost guarantee that with either one, if you call tech support it will be a bunch of finger pointing to your equipment. I speak from experience. If it is a problem outside in the wires, Verizon might resolve it a little quicker than AT&T. I don't believe we have had many problems since we have been in this building, so it's not a real grave concern.

When all is said and done we will be just about breaking even possibly saving a couple bucks a month (don't know what we pay for the second line) from the dial tone line we now have with AOL for \$28.95 a month. Gerry or Paul can give us the specifics.

The choice is up to the board. I will act according to your wishes.

12/22/02

Lemme know,

GP

12/22/02

## Herb and Norma Boyce

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**From:** "LucieMC" <LucieMC@attbi.com>  
**To:** "Bob Paquette" <bobpaquette@attbi.com>; <board@acgs.org>  
**Sent:** Tuesday, December 17, 2002 9:08 PM  
**Subject:** Re: New ISP

Hi Bob. thanks for looking into all of this!

I vote for AT&T - Lucie

----- Original Message -----

**From:** [Bob Paquette](#)  
**To:** [board@acgs.org](#)  
**Sent:** Tuesday, December 17, 2002 6:23 PM  
**Subject:** New ISP

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Two down.

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AT&T sends you an installation kit and it's a do it yourself project. The monthly fee is \$54.95. The down rate is 628k and the up rate is 128k (that's kilobits per second and is a reference to the speed of the line).

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The wiring in the building is no problem as it is all category three wire. Cat 5 would be better but what we have is quite adequate as DSL will run on regular phone wire no problem.

So right now AT&T is cheaper by a little bit. It will take us between 13 & 14 months to make up the free month that Verizon is offering. Will there be a change in rates in the next year or so? Your guess is as good as mine. The only other consideration is maintenance; Verizon owns the lines and will use their own wire. AT&T will rent the line from Verizon. In fact it will be a Verizon guy that makes the wire good to the building. If it goes bad it will be Verizon who fixes it. I can almost guarantee that with either one, if you call tech support it will be a bunch of

12/22/02

finger pointing to your equipment. I speak from experience. If it is a problem outside in the wires, Verizon might resolve it a little quicker than AT&T. I don't believe we have had many problems since we have been in this building, so it's not a real grave concern.

When all is said and done we will be just about breaking even possibly saving a couple bucks a month (don't know what we pay for the second line) from the dial tone line we now have with AOL for \$28.95 a month. Gerry or Paul can give us the specifics.

The choice is up to the board. I will act according to your wishes.

Lemme know,

BP

## **Herb and Norma Boyce**

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**From:** <ElectraRos@aol.com>  
**To:** <bobpaquette@attbi.com>; <board@acgs.org>  
**Sent:** Wednesday, December 18, 2002 1:36 AM  
**Subject:** Re: New ISP

AT+T looks good to me as well - good researching and lots of hard work - thanks goes out to you :)

Amber

12/22/02

**Herb and Norma Boyce**

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**From:** "Diane Thibault" <dithibault@yahoo.com>  
**To:** "Bob Paquette" <bobpaquette@attbi.com>; <board@acgs.org>  
**Sent:** Wednesday, December 18, 2002 6:32 AM  
**Subject:** Re: New ISP

Hi Bob,

Great job! I vote for AT&T.

Diane

**Bob Paquette** <bobpaquette@attbi.com> wrote:

Subject: New ISP

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Two down.

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12/22/02



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The choice is up to the board. I will act according to your wishes.

Lemme know,

BP

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Do you Yahoo!?

New [DSL Internet Access](#) from SBC & Yahoo!

**Herb and Norma Boyce**

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**From:** "Bob Paquette" <bobpaquette@attbi.com>  
**To:** <board@acgs.org>  
**Sent:** Friday, December 20, 2002 4:55 PM  
**Subject:** Fw: DSL ORDER STATUS FOR CASE# 1236546

Hello everyone,

The DSL line is on it's way. There will be an installation kit delivered from Verizon via UPS; it was sent in error. We should not accept delivery on this one and have it sent back.

We will be getting an install kit from AT&T. That one we want. Not sure who the carrier will be to deliver that one.

They said 3 to 5 weeks for activation. I will make all the necessary preparations with regards to the phone lines in the building. And I will check out the research pc for whatever changes have to be made for the setup. I may or may not be here when the install is actually made. I leave for Florida January 8 and will be away for three weeks.

I wish everyone a very Merry Christmas. Ho! Ho! Ho!  
 BP

-- Original Message -----

**From:** <dslstatus@attglobal.net>  
**To:** <robertpaquette@acgs.org>; <whenderson@ems.att.com>  
**Sent:** Friday, December 20, 2002 11:10 AM  
**Subject:** DSL ORDER STATUS FOR CASE# 1236546

> 12/20/2002

>

> 4 Elm St

> Manchester, NH 03103

>

> Dear Robert Paquette,

>

> Welcome to AT&T DSL Internet Service. Thank you for choosing AT&T as  
 > your Internet service provider. Your DSL order is being processed and  
 > has been assigned the following reference numbers:

>

> Customer Tracking # 1236546

> Order # 2625650

> Phone # 603-624-8843

>

> Please retain this important information for your records and refer  
 > it when reporting a problem with your service or requesting any  
 > changes to your order.

>

> Your installation will take approximately three to five weeks to  
> complete.

> A DSL installation kit will be delivered to you. While awaiting your  
> DSL installation kit, and to help you plan for the successful turn up  
> of your new service, we recommend that you configure your workstation.  
> For your convenience, PC configuration guidelines are available at  
> the AT&T DSL Internet Service Customer Care Website  
> (<http://dsl.bus.att.com>) for PC and MAC operating systems. This website  
> will also allow you to access a variety of information including:

>  
> . Order Status  
> . Service Installation Process  
> . Service Changes  
> . Technical Support  
> . Billing Information

>  
> We look forward to providing you with a reliable, high quality, AT&T  
> DSL Internet Service.

>  
> Sincerely,  
> AT&T DSL Customer Care

>  
> PLEASE DO NOT REPLY TO THIS EMAIL. THIS IS A POST-ONLY MAILING. MAIL  
> SENT TO THIS ADDRESS CANNOT BE ANSWERED. PLEASE CALL 1-877-XDSL-ATT  
> WITH ANY QUESTIONS.

## **Herb and Norma Boyce**

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**From:** "Herb and Norma Boyce" <h-n-boyce-sr@attbi.com>  
**To:** <board@acgs.org>  
**Sent:** Sunday, December 22, 2002 8:59 PM  
**Subject:** ISP Issue

Hi Gang,  
Regarding the ISP issue from Bob Paquette, I only have 4 affirmative votes for AT&T:  
Lucie  
Amber  
Bob  
Diane  
Were there more votes that I don't know of - private e-mail or phone calls? We agreed at a Board Meeting that all electronic votes would be known to the entire Board. I make these votes a part of the records of the society.  
Please straighten me out if I'm wrong, but I don't think we have enough votes to properly act on this issue.  
Can we get this corrected?  
Thank you,  
Norma

Herb and Norma Boyce  
"The Coke and Numbers Couple"  
[h-n-boyce-sr@attbi.com](mailto:h-n-boyce-sr@attbi.com)

12/22/02

## **Herb and Norma Boyce**

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**From:** <rocksmithj@aol.com>  
**To:** <h-n-boyce-sr@attbi.com>  
**Sent:** Sunday, December 22, 2002 9:31 PM  
**Subject:** Re: ISP Issue

Norma,

I said I would go along with the majority—that is now AT&T. Does that help any?

Have a Happy Holiday.

Julie

12/22/02

## **Herb and Norma Boyce**

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**From:** <LAMBPAUL@aol.com>  
**To:** <h-n-boyce-sr@attbi.com>  
**Sent:** Monday, December 23, 2002 12:18 AM  
**Subject:** Re: ISP Issue

I gave my response direct to Bob last Thursday at the office.

I have no comment. I think it is his decision and I am sure he will make the correct decision.

Paul

12/28/02

## **Herb and Norma Boyce**

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**From:** "Gerald Lalonde" <lalo@worldpath.net>  
**To:** "Herb and Norma Boyce" <h-n-boyce-sr@attbi.com>  
**Sent:** Monday, December 23, 2002 9:43 AM  
**Subject:** ISP

Norma;  
Please count my vote for AT&T as our ISP.  
Gerry

12/28/02

## **Herb and Norma Boyce**

---

**From:** <Sonoflouis@aol.com>  
**To:** <h-n-boyce-sr@attbi.com>  
**Sent:** Monday, December 23, 2002 4:25 PM  
**Subject:** Re: ISP Issue

Hi Norma,

I was delinquent in responding to Bob Paquette's query. Count me in on the AT&T side.

While I have your attention....totally unrelated....I am interested in obtaining copies of Board meeting minutes from the past year/prior administration. Is that something you can copy to me? If not, who would have these? There is absolutely no hurry, after the Holidays sometime would be just fine. Thanks !!

Joyeux Noël !!

Larry

12/28/02



## **Herb and Norma Boyce**

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**From:** "Marcel Jussaume" <marcelj@attbi.com>  
**To:** "Herb and Norma Boyce" <h-n-boyce-sr@attbi.com>  
**Sent:** Monday, December 23, 2002 9:19 PM  
**Subject:** Re: ISP Issue

Hello Norma,

I had not voted, in fact I was surprised to see that a decision was made so quickly. I had not even had a chance to read the original email and next thing I know a decision had been made.

Marcel

Herb and Norma Boyce wrote:

Hi Gang,

Regarding the ISP issue from Bob Paquette, I only have 4 affirmative votes for AT&T:

Lucie

Amber

Bob

Diane

Were there more votes that I don't know of - private e-mail or phone calls? We agreed at a Board Meeting that all electronic votes would be known to the entire Board. I make these votes a part of the records of the society.

Please straighten me out if I'm wrong, but I don't think we have enough votes to properly act on this issue.

Can we get this corrected?

Thank you,

Norma

Herb and Norma Boyce

"The Coke and Numbers Couple"

[h-n-boyce-sr@attbi.com](mailto:h-n-boyce-sr@attbi.com)